

Changes coming to myIR



We remain committed to implementing the last round of our transformation changes in late October, but are closely monitoring any external events that may affect this timing, such as COVID lockdowns and the recent closure of our Wellington Office. The changes will allow businesses and employers to do more for themselves in myIR.

Changes coming to myIR

A new layout will make it easier to see important information and to perform certain tasks directly from your myIR homepage.

- New account panels will clearly display the total balance, upcoming 'due now' or overdue balances and relevant quick links to common tasks such as making a payment or filing a return.
- A new Alerts tab on the myIR homepage will allow you direct access to all of your alerts, sorted by account type and due date, and will be able to be filtered and dismissed. If you have access to multiple customers, you'll need to go into each customer to see the Alerts tab.
- If you have access to multiple customers, you'll still view the full list of customers when you log in. You'll need to select the customer you want to access, before you can access the accounts for that customer.

Changes for employers

Please note: If you have an intermediary dealing with Inland Revenue on your behalf, some of the changes below will be more relevant to the intermediary.

If you have a third party managing your account, this update is intended for your information only. Any questions can be directed to your intermediary in the first instance.

- It will be compulsory for employers to deduct child support payments from newly liable (paying) parents' salary and wages. If you have an employee who becomes liable for child support payments, we'll contact you with the information you'll need to make these deductions on their behalf.
- The child support deduction notices will be electronic instead of paper, so you will receive them more quickly and they will be easier to keep track of.
- If you're still using the 'file upload' option to manage payroll in myIR, please ensure your file format is updated to payday filing Version 2. If you're filing through software, all commercial software providers now have the Version 2 option, however you may still want to check that you're using the right version to file. If you're filing through

paper or myIR 'on screen' then you are already using Version 2. Amendments to Employment information need to be made using the same version as the original file.

More information

You can find more information about the upcoming changes at **ird.govt.nz/changes-businesses**

As further details about the changes are confirmed, we'll be in touch and will continue to update this page.

COVID-19 information for businesses

Significant support is available for businesses impacted by Covid-19. For the latest updates visit

business.govt.nz/covid-19

Yours Sincerely,

Richard Owen

Customer Segment Leader, Inland Revenue